

## Submitted Questions and Answers

FSM-2025-02-06

1. **Q:** What is considered under lots, districts, regions or all together?

**A:** The applicant may choose 1 or more regions (lots) for the provision of the requested service. Only in case of Imereti, the applicant is allowed to select certain municipalities without providing the requested service in the whole region.

2. **Q:** *“Global and local connectivity to the internet: 5 Mbps, 10 Mbps and 20Mbps”* – Is the applicant supposed to make an offer for all three packages?

**A:** Yes, the applicant should present the cost of each package.

3. **Q:** *“Maximum Latency: less than 100 ms; Jitter: less than 40ms; Packet loss: less than 2%”* - In relation to what are these specifications requested?

**A:** To the Internet connection point of the respective provider.

4. **Q:** *„Real IP address: 1“* - Static or global?

**A:** Global static IP address.

5. **Q:** *„Internet channel should be capable of passing through traffic to the WiFi equipment for inband remote management“* – From where to where?

**A:** There should be no port restrictions on the Internet channel. The channel should be able to carry traffic for device management and monitoring.

6. **Q:** *“Internet channel should be capable of upgrading to any bandwidth up to 100Mbps (global)”* – What is meant by upgrading?

**A:** The Internet channel must be technically arranged in such a way that it will be possible to increase the speed to 100 Mbps in the future.

7. **Q:** Should the applicant suggest the equipment they will be working with or will it be supplied by the Contracting Authority? What brand of equipment will it be?

**A:** Technical equipment will be purchased by the project and offered to the Internet provider. Specific technical equipment has not been purchased at this stage, however, specifications can be found [here](#). The supplied equipment and materials (i.e. cables, rack cabinets, etc.) will remain the property of the Contracting Authority.

8. **Q:** If I have my own network in some villages, can I use it? Do I have to use the Open Net cable?

**A:** You can technically offer the installation plan and project independently; however, the use of Open Net infrastructure is a mandatory requirement.

- 9. Q:** *“Rack cabinet installation should be performed in the building or outdoors when REDI Wi-Fi connection site is not in the building”* - Has the relevant permit already been obtained?

**A:** All relevant permits should be obtained by the tenderer.

- 10. Q:** Is the given tender within the scope of the Horizon Europe agreement? Can a company established or newly established in Turkey participate in this tender?

**A:** The tender has been announced within an EU funded project INTERNET ACCESS FLAGSHIP: Rural Empowerment through Digital Inclusion (REDI). Provided that it satisfies the rest of the formal criteria and requirements, a company founded in Turkey can participate in the given tender.

- 11. Q:** How long will this tender last?

**A:** The deadline for the submission of applications is April 20, 2025, 23:59 Tbilisi time. A contract signed with the winning bidder(s) will be valid until the end of 2025, subject to terms of extension.